

Job Specification – Full Season Instructor at Zipit Forest Adventures

Locations:	Tibradden Wood, Dublin, 16 Farran Park, Co. Cork. Lough Key Forest Park, Co. Roscommon
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Main Responsibilities

- Instruction, safety and supervision of participants in high wire forest adventure course.
- Monthly Maintenance on course infrastructure where required
- PPE Maintenance. Monitoring and Mentoring Instructors where required.

Responsibilities to Customer

- To welcome customers and provide excellent customer service.
- Fitting and removal of harnesses.
- Demonstration and supervision of Initiation Course.
- To instruct participants in safe use of course.
- To supervise and motivate participants.
- To provide rescue when required in a calm and safe manner.
- To apply Basic First Aid when required.

Company Safety Responsibilities

- Opening /closing duties of the course.
- Daily inspections of course and harnesses.
- To ensure that the relevant paperwork is filled out correctly.
- To carry out safety checks on equipment.
- To read and comply with the company policies and procedures.
- Constant patrolling / supervision of all levels of course.
- Maintenance of PPE.
- Monthly Course Maintenance and Checks.
- Monitoring and Mentoring Instructors where required.

Desirable Attributes

- Outdoor Activity / Sport Recreation Course.
- Previous instructional experience.
- Climbing/high ropes experience
- First Aid
- Fluent English
- Own Transport.

N.B. Successful applicants will be provided with Ropes Course Training and Occupation First Aid & Manual handling

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Personal Competencies required

- Be safety conscious and able to work under your own initiation without supervision.
- Excellent interpersonal skills and an ability to communicate with children and adults.
- Enthusiasm for the outdoors, with a cheerful disposition.
- High Level of fitness and good head for heights.
- Excellent multi-tasking skills and the ability to work in a pressured environment.
- Must have excellent attention to detail and be able to follow company procedures.
- Taking and giving of instruction to peers.

Special conditions e.g. working with hazardous substances, equipment, animals:	This is a high wire outdoor activity. To avoid serious injury, rules and regulations in health and safety must be strictly adhered to always.
Holidays	8% of the total hours worked in the leave year. Full Season Instructors are entitled to one week's holiday during peak season (June, July, August and school holidays).
Seasonal Work Requirements	Full Season Instructor February – November. Peak Season is June, July, August. Outside of these months, work will be weekends and school holidays with varying mid-week hours.
Weekend Work	Weekend work is compulsory.